

# Privacy Policy datenpool.at

## 1. An overview of data protection

### General

The following gives a simple overview of what happens to your personal information when you visit our website. Personal information is any data with which you could be personally identified. Detailed information on the subject of data protection can be found in our privacy policy found below.

### Data collection on our website

#### Who is responsible for the data collection on this website?

The data collected on this website are processed by the website operator. The operator's contact details can be found in the website's required legal notice.

#### How do we collect your data?

Some data are collected when you provide it to us. This could, for example, be data you enter on a contact form.

Other data are collected automatically by our IT systems when you visit the website. These data are primarily technical data such as the browser and operating system you are using or when you accessed the page. These data are collected automatically as soon as you enter our website.

#### What do we use your data for?

Part of the data is collected to ensure the proper functioning of the website. Other data can be used to analyze how visitors use the site.

#### What rights do you have regarding your data?

You always have the right to request information about your stored data, its origin, its recipients, and the purpose of its collection at no charge. You also have the right to request that it be corrected, blocked, or deleted. You can contact us at any time using the address given in the legal notice if you have further questions about the issue of

privacy and data protection. You may also, of course, file a complaint with the competent regulatory authorities.

You also have the right, under certain circumstances, to request that the processing of your personal data be restricted. Details can be found in the Data Privacy Statement under “Right to limitation of processing”.

## **Analysis tools and third-party tools**

When you visit our website, your surfing behaviour can be statistically evaluated. This is done primarily with cookies and so-called analysis programs. The analysis of your surfing behaviour is usually anonymous; the surfing behaviour cannot be traced back to you. You may object to this analysis or prevent it by not using certain tools. You will find detailed information on this in the following Data Privacy Statement.

You can object to this analysis. We will inform you about the possibilities of objection in this Data Privacy Statement.

## **2. General information and mandatory information**

### **Data protection**

The operators of this website take the protection of your personal data very seriously. We treat your personal data as confidential and in accordance with the statutory data protection regulations and this privacy policy.

If you use this website, various pieces of personal data will be collected. Personal information is any data with which you could be personally identified. This privacy policy explains what information we collect and what we use it for. It also explains how and for what purpose this happens.

Please note that data transmitted via the internet (e.g. via email communication) may be subject to security breaches. Complete protection of your data from third-party access is not possible.

### **Notice concerning the party responsible for this website**

The party responsible for processing data on this website is:

DELTA Holding GmbH  
Kalkofenstraße 21  
4600 Wels  
Austria

Telephone: +43-50-756-0

Email: [office@delta.at](mailto:office@delta.at)

The responsible party is the natural or legal person who alone or jointly with others decides on the purposes and means of processing personal data (names, email addresses, etc.).

## **Revocation of your consent to the processing of your data**

Many data processing operations are only possible with your express consent. You may revoke your consent at any time with future effect. An informal email making this request is sufficient. The data processed before we receive your request may still be legally processed.

## **Right to object to data collection in special cases and to direct advertising (Art. 21 GDPR)**

**If data processing is based on Article 6 para. 1 lit. e or f GDPR, you have the right to object at any time to the processing of your personal data for reasons arising from your particular situation; this also applies to profiling based on these provisions. The respective legal basis on which processing is based can be found in this Data Privacy Statement. If you file an objection, we will no longer process your personal data unless we can prove compelling reasons worthy of protection for the processing that outweigh your interests, rights and freedoms or the processing serves to assert, exercise or defend legal claims (objection pursuant to Art. 21 para. 1 GDPR).**

**If your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for**

**the purpose of such advertising; this also applies to profiling, insofar as it is associated with such direct marketing. If you object, your personal data will no longer be used for the purpose of direct marketing (objection pursuant to Art. 21 para. 2 GDPR).**

## **Right to file complaints with regulatory authorities**

If there has been a breach of data protection legislation, the person affected may file a complaint with the competent regulatory authorities. (Austrian data protection authority, Wickenburggasse 8, 1080 Vienna, Telephone: +43 1 531 15 - 202525, E-Mail: [dsb@dsb.gv.at](mailto:dsb@dsb.gv.at)).

## **Right to data portability**

You have the right to have data which we process based on your consent or in fulfillment of a contract automatically delivered to yourself or to a third party in a standard, machine-readable format. If you require the direct transfer of data to another responsible party, this will only be done to the extent technically feasible.

## **SSL or TLS encryption**

This site uses SSL or TLS encryption for security reasons and for the protection of the transmission of confidential content, such as the inquiries you send to us as the site operator. You can recognize an encrypted connection in your browser's address line when it changes from "http://" to "https://" and the lock icon is displayed in your browser's address bar.

If SSL or TLS encryption is activated, the data you transfer to us cannot be read by third parties.

## **Information, blocking, deletion and correction**

As permitted by law, you have the right to be provided at any time with information free of charge about any of your personal data that is stored as well as its origin, the recipient and the purpose for which it has been processed. You also have the right to

have this data corrected, blocked or deleted. You can contact us at any time using the address given in our legal notice if you have further questions on the topic of personal data.

## **Right to restriction of processing**

You have the right to request that the processing of your personal data be restricted. You can contact us at any time at the address given in the legal notice. The right to limitation of processing exists in the following cases:

- If you challenge the correctness of your personal data stored with us, we usually need time to check this. For the duration of the examination, you have the right to request the restriction of the processing of your personal data.
- If the processing of your personal data was / is unlawful, you can request the restriction of data processing instead of erasure.
- If we no longer need your personal data, but you do need it to exercise, defend or assert legal claims, you have the right to request a restriction on the processing of your personal data instead of erasure.
- If you have filed an objection pursuant to Art. 21 para. 1 GDPR, a consideration must be made between your and our interests. Until it has been determined whose interests prevail, you have the right to request that the processing of your personal data be restricted.

If you have restricted the processing of your personal data, this data may only be processed – apart from being stored – with your consent or for the purpose of asserting, exercising or defending rights or protecting the rights of another natural or legal person or on grounds of an important public interest of the European Union or a Member State.

## **3. Data collection on our website**

### **Information you provide us with**

Delta collects data from you to provide the Data Pool Services: - When registering a user account and product, and when managing your user account - When using Delta services - When you send us requests or questions via forms or e-mails (e.g. support forms, sales forms) - communication and processing - When uploading or submitting contributions to the services - In the event of requests for customer care and technical support.

**Personal data.** The types of information we collect depend on the services you use, how you use them and what you decide to provide. The information we collect directly from you may include: Name, address, phone number and email address - Optional information such as a photo you want to link to your account (your “profile information”) - Login details and password when you create a data pool user account - Calendar information - Any email requests or questions you send to us - Demographic information such as your gender - Content you generate as a user.

**Content.** When using the services, you can upload or enter various types of content, including tasks, attachments, project names, team names, e-mails and conversations (collectively, the “content”). If you use the services in connection with a user account created by a data pool customer (e.g. employer, organisation or individual), we collect and process the content you submit on behalf of the customer. As more fully described in this policy, our customers and not Delta determine their own policies regarding storage, access, modification, deletion, sharing and retention of content that may apply to your use of the services. For example, a customer can provide or remove access to the services, enable or disable third-party integrations, manage permissions, manage retention and export settings, transfer or assign teams, or share projects. Please inquire with the respective Delta customer about the guidelines and settings that have been implemented with regard to the content that you specify when using the services.

**Payment information.** If you are a user of our service, we will use your payment information. This concerns your credit card number, billing address and telephone number.

## **How we use your information**

We use your data (including the data we collect as described in this Data Privacy Statement) for various purposes as described below. These purposes depend on the types of information we collect from you and the services you use. The purposes are: Complete a purchase or provide the services you request - Respond to your information requests and provide effective and efficient customer service - Provide product updates and information about products you have purchased from us - Service notifications by email and within the services based on your notification choices - Synthesise and derive insights from the use of various Delta products and services - Analysis, research and reporting on the use of our services - Provide, manage and improve the services -

Protect our services and our users - Understand and resolve crashes and other reported problems.

**Content.** You can control how your data is used via your settings in the services. Delta may only display and release your data to the extent necessary to (i) maintain, provide and improve the service; (ii) prevent or correct technical or security problems and resolve support requests; (iii) if we are in good faith or have received a complaint that such content violates our Guidelines for acceptable use; (iv) to the extent reasonably necessary to enable Delta to comply with or avoid violation of applicable laws or regulations; (v) to answer a summons, request or other lawful process that meets the requirements of our law enforcement policy; and (vi) as set forth in our subscription agreement with the customer or as expressly permitted by the customer in writing. We can also aggregate and analyse your user content on an anonymous basis to better understand how our service is used.

## HOW WE SHARE YOUR INFORMATION

Delta shares/discloses your information as follows:

**Partner companies and subsidiaries.** We may share any information we collect within the Delta family of companies.

**Service providers.** We may disclose your information to selected third parties who provide services on our behalf (such as data centre operations) or share it with them. These third parties provide us with a variety of services relating to billing, sales, marketing, content and functionality, advertising, analytics, research, customer service, shipping and fulfillment, data retention, security, fraud prevention, payment processing and legal services.

**Transfer of business.** If the ownership of our company changes completely or substantially, we may share your information with the new owner so that the services can continue to operate. In this case, your information will be subject to the commitments and obligations contained in this Data Privacy Statement until the purchaser notifies you that this Data Privacy Statement has been updated or amended. If such a transfer is subject to further mandatory restrictions under applicable law, Delta will comply with such restrictions.

**Aggregated/anonymous information.** Delta may, from time to time, exchange aggregated/anonymous information about the use of the services, for example by publishing a report on usage trends. As mentioned above, this policy does not impose any restrictions on the use or disclosure of aggregated/anonymous information.

**Consent.** We may disclose your data to third parties if you give us your consent. For example, we may display your profile information on your profile page and elsewhere in the services according to the preferences you have set in your user account. You can view and change your profile information at any time.

## **Cookies**

Some of our web pages use cookies. Cookies do not harm your computer and do not contain any viruses. Cookies help make our website more user-friendly, efficient, and secure. Cookies are small text files that are stored on your computer and saved by your browser.

Most of the cookies we use are so-called "session cookies." They are automatically deleted after your visit. Other cookies remain in your device's memory until you delete them. These cookies make it possible to recognize your browser when you next visit the site.

You can configure your browser to inform you about the use of cookies so that you can decide on a case-by-case basis whether to accept or reject a cookie. Alternatively, your browser can be configured to automatically accept cookies under certain conditions or to always reject them, or to automatically delete cookies when closing your browser. Disabling cookies may limit the functionality of this website.

Cookies which are necessary to allow electronic communications or to provide certain functions you wish to use (such as the shopping cart) are stored pursuant to Art. 6 paragraph 1, letter f of DSGVO. The website operator has a legitimate interest in the storage of cookies to ensure an optimized service provided free of technical errors. If other cookies (such as those used to analyze your surfing behavior) are also stored, they will be treated separately in this privacy policy.



## Server log files

The website provider automatically collects and stores information that your browser automatically transmits to us in "server log files". These are:

- Browser type and browser version
- Operating system used
- Referrer URL
- Host name of the accessing computer
- Time of the server request
- IP address

These data will not be combined with data from other sources.

This data is collected on the basis of Art. 6 para. 1 lit. f GDPR. The website operator has a legitimate interest in the technically error-free display and optimisation of his website – the server log files must be recorded for this purpose.

## Contact form

Should you send us questions via the contact form, we will collect the data entered on the form, including the contact details you provide, to answer your question and any follow-up questions. We do not share this information without your permission.

The processing of your personal data within the scope of contacting us is based on the implementation of pre-contractual measures in accordance with Art 6 para 1 lit b GDPR.

The data entered by you in the contact form remain with us for the duration of the initiation of the business relationship, so that these can be used for processing and answering your inquiry and in the event of follow-up questions. In addition, only the absolutely necessary data will be stored in accordance with the applicable legal provisions and/or storage obligations for a maximum of 7 years after contract execution or termination of the business relationship.

## **Processing of data (customer and contract data)**

We collect, process, and use personal data only insofar as it is necessary to establish, or modify legal relationships with us (master data). This is done based on Art. 6 (1) (b) DSGVO, which allows the processing of data to fulfill a contract or for measures preliminary to a contract. We collect, process and use your personal data when accessing our website (usage data) only to the extent required to enable you to access our service or to bill you for the same.

Collected customer data shall be deleted after completion of the order or termination of the business relationship. Legal retention periods remain unaffected.

## **4. Analytics and advertising**

### **Google Analytics**

This website uses Google Analytics, a web analytics service. It is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

Google Analytics uses so-called "cookies". These are text files that are stored on your computer and that allow an analysis of the use of the website by you. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there.

Google Analytics cookies are stored based on Art. 6 (1) (f) DSGVO. The website operator has a legitimate interest in analyzing user behavior to optimize both its website and its advertising.

### **IP anonymization**

We have activated the IP anonymization feature on this website. Your IP address will be shortened by Google within the European Union or other parties to the Agreement on the European Economic Area prior to transmission to the United States. Only in

exceptional cases is the full IP address sent to a Google server in the US and shortened there. Google will use this information on behalf of the operator of this website to evaluate your use of the website, to compile reports on website activity, and to provide other services regarding website activity and Internet usage for the website operator. The IP address transmitted by your browser as part of Google Analytics will not be merged with any other data held by Google.

### **Browser plugin**

You can prevent these cookies being stored by selecting the appropriate settings in your browser. However, we wish to point out that doing so may mean you will not be able to enjoy the full functionality of this website. You can also prevent the data generated by cookies about your use of the website (incl. your IP address) from being passed to Google, and the processing of these data by Google, by downloading and installing the browser plugin available at the following link: <https://tools.google.com/dlpage/gaoptout?hl=en>.

### **Objecting to the collection of data**

You can prevent the collection of your data by Google Analytics by clicking on the following link. An opt-out cookie will be set to prevent your data from being collected on future visits to this site: [Disable Google Analytics](#).

For more information about how Google Analytics handles user data, see Google's privacy policy: <https://support.google.com/analytics/answer/6004245?hl=en>.

### **Outsourced data processing**

We have entered into an agreement with Google for the outsourcing of our data processing and fully implement the strict requirements of the austrian data protection authority when using Google Analytics.

### **Demographic data collection by Google Analytics**

This website uses Google Analytics' demographic features. This allows reports to be generated containing statements about the age, gender, and interests of site visitors. This data comes from interest-based advertising from Google and third-party visitor data. This collected data cannot be attributed to any specific individual person. You can

disable this feature at any time by adjusting the ads settings in your Google account or you can forbid the collection of your data by Google Analytics as described in the section "Refusal of data collection".

## **5. Plugins and tools**

### **Google Web Fonts**

For uniform representation of fonts, this page uses web fonts provided by Google. When you open a page, your browser loads the required web fonts into your browser cache to display texts and fonts correctly.

When you call up a page of our website that contains a social plugin, your browser makes a direct connection with Google servers. Google thus becomes aware that our web page was accessed via your IP address. The use of Google Web fonts is done in the interest of a uniform and attractive presentation of our website. This constitutes a justified interest pursuant to Art. 6 (1) (f) DSGVO.

If your browser does not support web fonts, a standard font is used by your computer.

Further information about handling user data, can be found at <https://developers.google.com/fonts/faq> and in Google's privacy policy at <https://www.google.com/policies/privacy/>.

### **Google Maps**

This site uses the Google Maps map service via an API. It is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

To use Google Maps, it is necessary to save your IP address. This information is generally transmitted to a Google server in the USA and stored there. The provider of this site has no influence on this data transfer.

The use of Google Maps is in the interest of making our website appealing and to facilitate the location of places specified by us on the website. This constitutes a justified interest pursuant to Art. 6 (1) (f) DSGVO.

Further information about handling user data, can be found in the data protection declaration of Google at <https://www.google.de/intl/de/policies/privacy/>.